



Product Return Form | Canada

All **unopened** and **unused** products may be returned within **30** days of purchase for a replacement or LifeFORCE credit towards any other product of equal value. LifeFORCE Consultants, Retailers & Online Ambassadors please refer to Section 3.2 of the current LifeFORCE Policies & Procedures Manual.

* LifeFORCE Dehydrated Dog Food 1lb and 5lb sizes will not be refunded if opened

To Return or Exchange Product, YOU MUST OBTAIN a Return Merchandise Authorization (RMA) Number, Enter the RMA number in the box to the right.

RMA#

- Obtain an RMA# by calling LifeFORCE Customer Service at 1-888-224-2446 or by emailing info@liforcepet.com
- Packages received without a RMA # will be returned to sender.

LIFEFORCE CONSULTANT & CUSTOMER INFORMATION (Client Information Must Be Completed For All Client Returns and Exchanges)

Consultant Information			
<input type="checkbox"/> Send replacement products to this address	Name:		
	Address:	Phone:	Fax:
	City:	Prov:	Postal Code:

Customer Information			
<input type="checkbox"/> Send replacement products to this address	Name:		
	Address:	Phone:	Fax:
	City:	Prov.:	Postal Code:

PRODUCTS RETURNED TO LIFEFORCE (Complete All Columns)

Reason for Return**			
1. Product damaged	2. Product defective	3. Changed Mind	4. Received incorrect product
5. Not as described/pictured	6. Resignation*	7. Other _____	

INVENTORY OR PERSONAL CONSUMPTION: Inventory being returned will be accepted for exchange only. If you are requesting a refund for inventory, you would be required to resign as a LifeFORCE Consultant and thus returns will be issued as per Section 3.2 of the LifeFORCE Policies & Procedures Manual. If you are returning product purchased for personal pet use purposes, you would be subject to the same return policy as is extended to Customers. For additional information, please refer to Section 3.2 of the current LifeFORCE Policies & Procedures Manual.

***RESIGNATION**

If you wish to resign, please sign below confirming your resignation as a LifeFORCE Consultant, Retailer or Online Ambassador.

I, _____ wish to resign as a LifeFORCE _____.
 (Print Name) (Consultant, Retailer Online Ambassador)

Retail/Online Retail Name (if applicable): _____

Signature: _____ Date: _____

Order #	Item #	Description	Quantity	MSRP	'R' Return or 'X' Exchange	Reason Code**

*Please Note:

- Your refund amount will be calculated based on the MSRP, discount (if applicable), as well as any specials or promotions that were used to purchase the product.
- Business Aids are non-refundable
- Shipping is non-refundable

CREDIT CARD INFORMATION (Complete all columns)

Requesting a Refund to the Original Credit Card

***Please note:** In accordance with the policies and procedures of the credit card companies, all refunds must be credited back to the credit card used to place the order. Refunds cannot be issued to multiple credit cards for a single order. Consultant overrides, bonuses, incentives, campaigns, promotions and other benefits are subject to deduction from refunds or repurchase amount.

Type	Credit Card Number	Name on Credit Card	Exp Date
<input type="checkbox"/> MC <input type="checkbox"/> Visa <input type="checkbox"/> AMEX			/

EXCHANGE; Replacement Products

Item #	Description	Quantity	MSRP

BALANCE DUE FROM EXCHANGE (If Applicable)

If applicable, the balance due from your exchange will be applied to the following credit card:

Type	Credit Card Number	Name on Credit Card	Exp Date
<input type="checkbox"/> MC <input type="checkbox"/> Visa <input type="checkbox"/> AMEX			/

(Total of Returned Products – Total of Replacement Products = Balance Owing)

SEND RETURN TO THE FOLLOWING ADDRESS:

LifeFORCE Pet Health Inc.
Attn: Product Return
160 Charlotte St. Unit 203
Peterborough, ON K9J 2T8
Canada

**RMA# MUST BE PRINTED CLEARLY ON THE EXTERIOR OF EACH BOX.
PLEASE INCLUDE THIS FORM IN THE BOX TO PREVENT DELAYS IN PROCESSING.**

FOR INTERNAL USE ONLY

RETURN	REPLACEMENT	REFUND
Total MSRP Value (with special/bonus adjustments)	Total MSRP Value (with special/bonus adjustments)	
Tax:	Tax:	
Discount:	Discount:	
Total Return:	Total Replacement:	
Notes:		



LifeFORCE Pet Health Inc.
www.lifeforcepet.com
1.888.224.2446